TRANSACTION TYPES SCHEDULE

This Transaction Types Schedule (this "Schedule") is part of and subject to the master services agreement, however named, ("Agreement") between the Forsta entity ("Forsta") and client ("Client") referenced in the applicable Sales Order, Order Document, or other commercial agreement. This Schedule governs the use of the Transaction Types Add-On only. Unless otherwise defined, capitalised terms have the meanings assigned to them in the Agreement. Where any conflict arises between this Schedule and the Agreement, then the terms of this Schedule shall prevail and override the Agreement.

1. This Forsta Transaction Types Schedule shall only have effect after the activation of the Transaction Types Add-On by the Forsta Support team.
2. The validity of this Schedule is subject to the "Transaction Types" line item being included in the applicable Order Form. Absence of the Transaction Types line item from a valid Order Form automatically voids the validity of this Schedule.
3. Transaction Types only applies to "Completed Surveys – normal" as registered on the monthly Transaction Overview. The following accounting structure for invoicing of completed questionnaires is agreed between the Parties:

Transaction Type Level:	Question Limitation:	Horizons Units per Completed Questionnaire**
Mini	Maximum of 4 Interactive Questions and maximum of 40 Non-Interactive Questions*	0,2
Small	Maximum of 8 Interactive Questions and maximum of 40 Non-Interactive Questions*	0,4
Medium	Maximum of 20 Interactive Questions and maximum of 40 Non-Interactive Questions*	0,6
Normal	Any number of Interactive and Non-Interactive Questions	1

Note *: Interactive Questions have the variable type: "Normal" or "Panel variable (visible)". Non-Interactive Questions have the variable type: "Background" or "Panel variable (hidden)". For statements in Grids, 3 Statements will count as one Question (either Interactive or Non-Interactive as applicable).
Note **: Accounting structure for Reporting remains as set forth in the Agreement.

4. **IMPORTANT**:
   a. Client's Designated Users must select the Transaction Type ("**TT**") Level in the Software upon running "Launch Survey", and *__before__* data collection is started. If the questionnaire includes more questions (either Interactive or Non-Interactive) than permitted by the applicable TT Level (ref above table), the Launch Survey task will abort with an informative error message. The Designated User would have to reduce the number of questions (either Interactive or Non-Interactive) in the survey or select another TT Level.
   b. It is permitted to change the TT Level throughout the data collection period. However, the TT Level of already registered completed questionnaires **cannot** be changed!
      i. *Example: If Client has a survey with 15 Interactive questions, launches it with "Normal" TT Level, gathers 2000 completes, then re-launches with "Medium" TT Level; the result will be that Normal TT Level Unit charge will be applied to the first 2000 completed questionnaires, and the Medium TT Level Unit charge will only be applied to complete questionnaires after re-launch.*
   c. **Forsta will not support Client in changing TT status of already completed questionnaires.**

5. The terms offered herein are personal to Client and are to remain confidential at all times.
6. In the event of any inconsistency between this Forsta Transaction Types Schedule and the Agreement, in relation to amounts payable by Client this Transaction Types Schedule will prevail, and in relation to any other matter, the Agreement will prevail.